



SECTION V:
SPECIAL TERMS OF CONTRACT (STC)

I.T FACILITY MANAGEMENT SERVICES

TENDER ID: 314894



1. **GENERAL**

1.1 The Special Terms of CONTRACT shall be read in conjunction with the General Terms of CONTRACT, specification of work, drawings and any other documents forming part of this CONTRACT, wherever the context so requires.

1.2 Where any portion of the GTC is repugnant to or at variance with any provisions of STC, the provision(s) of later, unless a different intention appears, shall be deemed to override the provision(s) of GTC. This shall be only to the extent that such repugnancy of variations in the STC as are not possible of being reconciled with the provisions of GTC.

2. **OWNER'S REPRESENTATIVE**

2.1 The EIC for this CONTRACT shall be intimated at the time of award of CONTRACT

3. **RATE VALIDITY**

3.1 The RATES specified in the CONTRACT shall remain firm & fixed for 3 years from the date of award of contract.

4. **MOBILIZATION PERIOD:** Not Applicable

5. **DEFECT LIABILITY PERIOD:** 30 Days

6. **CONTRACT-CUM-PERFORMANCE BANK GUARANTEE (CPBG):**

The CONTRACTOR shall submit the CPBG within 15 days from date of award of CONTRACT, in the prescribed format, for an amount equivalent to 10% of the basic CONTRACT VALUE.

CPBG shall be valid till the CONTRACT duration + Defect Liability period (30 days) + 3 months claim lodgment period.

In case of any subsequent AMENDMENTS in CONTRACT value/validity, CONTRACTOR shall furnish amended/ additional CPBG @ 10% for the differential amount / validity extension as per AMENDMENT, failing which equivalent differential value will be deducted from subsequent claim for payments, unless otherwise specified in the AMENDMENT.

7. **PAYMENT STAGES AND INVOICING FREQUENCY: (Page 63 under Service Non-Availability penalty)**

7.1 CONTRACTOR shall submit the Invoice on a Quarterly basis along with all relevant documents as detailed under the Scope of Work document and payment shall be done within 30 days from the date of receipt of invoice and duly certified by GGL EIC.

8. **SERVICE LEVEL AGREEMENT AND PENALTIES:** As per section – II Scope of Work

9. **FREE ISSUE MATERIAL:** As per Section -II Scope of work